Skype for Business - Mobile

Skype for Business for iOS

Skype for Business for iOS is a productivity app that brings Skype Meetings, presence, instant messaging (IM), voice, and video capabilities to your iPhone or iPad.

To get Skype for Business for iOS, you need an iOS device running OS 8.0 or later. You can download the new Skype for Business app in the App Store.

*Skype for Business is also available for Android. The application will be very similar to iOS but due to the various versions of Android, please see your app store for more information.*

Signing into Skype for Business for the first time

Before you start Skype for Business, make sure your device is connected to the Internet through either your cellular data plan or a Wi-Fi network.

1. Tap the Skype for Business icon to open the app

2. Enter your FinishMaster email address and password and then tap Sign in. If asked for your mobile number please enter it and click Done.
Skype for Business - Mobile

Joining meetings

There are several ways to join a Skype Meeting using Skype for Business for iOS. Once you join, you should be able to hear the meeting audio, see video of other participants, and view meeting content that is being shared without having to dial an actual telephone number. To protect your data usage plan, the default settings allow videos and presented content only when you have a Wi-Fi connection.

Join a Skype Meeting

1. On the main screen, under Upcoming meetings, tap the meeting you want to join. You can also view a list of upcoming meetings by tapping Meetings at the top of the screen.

2. On the Meetings information screen, tap Join meeting now.

Meetings can also be joined by using Quick Join icon next to a listed meeting.
Skype for Business - Mobile

Waiting in the meeting lobby

The meeting lobby is an online waiting area. The meeting leader can control access to the meeting or admit someone who doesn’t have the correct meeting credentials. If the meeting leader has enabled the meeting lobby, you will need to wait until the meeting leader admits you to the meeting.

NOTE: While you are waiting in the meeting lobby, don’t move to another app. Your request to join the meeting will be cancelled if you leave.

What you can do in a Skype Meeting

- Use Video to start your camera.
- Use Mute to mute and unmute your microphone.
- Use Speaker to turn the device’s speaker on and off.
- Use Add to add new participants to the meeting.
- Use Dialer to call someone to join the meeting.
- Use More to access additional features.
- Use End call to leave the meeting or end the conversation.
- Tap Text in the upper right of the screen to type a message or read other participant’s messages.

Answering a call during a meeting

If a call comes in during a meeting, you will see an incoming Skype for Business call screen.

- Tap Answer to put the meeting on hold and answer the call
- Tap End call to ignore the incoming call and remain in your meeting.
Skype for Business - Mobile

Switch between a call and your meeting

1. Use the back arrow \( \textbullet \) in the upper left of the call screen to return to the main screen. The meeting that is on hold will be listed under Recent.
2. Tap to select the meeting that is on hold to view its call screen.
3. You will remain on your active call until you resume the meeting by tapping Call on hold \( \textbullet \) on the meeting call screen.

Updating availability status

Your presence information includes availability status such as Available or Away and is represented by a color-coded green, yellow, or red presence indicator. When you use Skype for Business on your mobile device, it will let people who view your contact information know that you are using a mobile device.

Setting your status

1. To change your status, tap your photo with status \( \textbullet \) located in the upper right corner of the main screen.
2. Tap the Status arrow
3. Select your status from the availability status list.
Skype for Business - Mobile

Setting status automatically

When you sign in, you remain signed in as long as there is connectivity. If you are in a meeting or on a call, your status updates automatically. If you are not actively using the app on your mobile device or Skype for Business on your computer, your status appears as Inactive. If you have connectivity but haven’t used the app for 10 days, you will be automatically signed out.

Setting a personal note

1. Tap your photo with status in the upper right corner.
2. Tap What’s happening today?
3. In the note area, type any note you want.

The note appears with your contact card.

NOTE: When you change Automatic Replies (out of office) settings in Microsoft Outlook, it automatically appears in the personal note area in Skype for Business. This note stays in Skype for Business until you cancel the note in Outlook or type a new note.

Managing contacts

Find a contact

From the main screen, tap search contacts then start typing a name, phone number, direct extension, or email address in the search box.

The list of contacts will start to display as soon as you begin typing, and the results will be refined as you continue to type the name you are searching for.

NOTE: If Contacts are ON, when you search for a contact, the search results will include contacts that are on your device. To limit results to the Global Address List (GAL), you can go to your device’s Settings, select Skype for Business from the apps list, and use the slider bar to turn access to your device’s local contacts OFF.
Skype for Business - Mobile

View and edit your Contacts

To view your Contacts list, go to the Contacts screen, and then tap any of the groups to expand it. The Contacts list in Skype for Business on the desktop is the same as the one in the Skype for Business app.

View someone’s profile

The profile displays status, personal notes, and office locations for people, and provides several ways to communicate with them. For example, you can send an instant message (IM), start an audio or video call, or send an email message directly from someone’s profile. To view a contact’s profile:

1. Find the contact in your Contacts list, or start typing a person’s name in the search box.
2. Tap the contact’s name.
3. At the top of the conversation screen, tap the down arrow next to contact’s name.
4. Tap profile to open the contact’s profile screen.

Having conversations

Start a conversation

From Skype for Business, you can start a chat (IM), a voice call, or a video call with a single tap on a contact’s name.

To start conversations:

- Type a message, and tap Send
- Start a video chat by tapping Video
- Make an audio call by tapping Call
Skype for Business - Mobile

Joining a conversation

**IM**

When someone sends you an instant message and you are in Skype for Business, a notification appears at the top of the screen. To accept the invitation, tap the notification. If you receive, an instant message while your device is locked or when Skype for Business is running in the background, a notification appears indicating that you have a new instant message. To accept the invitation, tap the notification. To ignore the invitation, just let the notification time out.

**Audio**

When you get a Skype for Business call, it looks the same as any other call you get on your iOS device. The only difference is that when you get the call, the ringtone will be the default Skype for Business ringtone (this ringtone cannot be changed), and the incoming call screen will have a Skype for Business logo on the left.

**Video**

When you receive a Skype for Business video call:

- Tap Video to accept an incoming audio and video call
- Tap Audio to accept an audio-only call.

**Delete a conversation**

To delete a conversation from the Recent screen, swipe the conversation you want to delete and tap the garbage can.